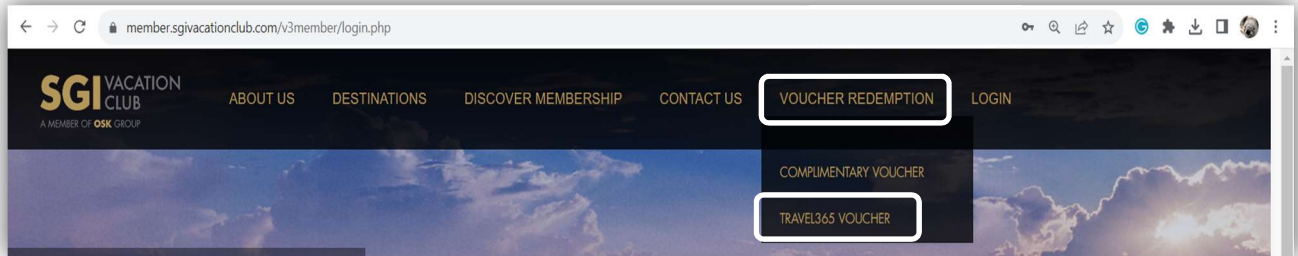


## Travel365 Voucher Redemption Guidelines

From the **VOUCHER REDEMPTION** menu, you may select **TRAVEL365 VOUCHER** tab from the drop-down list to proceed for your voucher redemption.



### Step 1: *Fill In Voucher Info*

At the **TRAVEL365 VOUCHER REDEMPTION** page, please enter your *Voucher No.*, *NRIC / Passport No.*, *registered Email Address* and *Captcha* for verification and click the **Verify** button to proceed to the next step.

**Travel365 by SGI Vacation Club Voucher Redemption**

1. **FILL IN VOUCHER INFO**
2. **SELECT YOUR TRAVEL OPTIONS**
3. **PREVIEW RESERVATION REQUEST**
4. **RESERVATION ACKNOWLEDGEMENT**

Voucher No. \* [sample] **ENTER: Voucher No.**

NRIC/Passport No./Passport No. \* **ENTER: NRIC**

[ Example : 890123-45-6789 ]

Email Address \* **ENTER: Email Address**

Captcha \* **ENTER: Captcha**

**CLICK: Verify**

**Step 2: Select Your Travel Options**

Next, key in the **Guest Name and Mobile No.** Select your **Preferred Destination, Check-In Date, Check Out Date & Number of Unit(s)**. Click tab **Preview** to review on your reservation request. *You may submit up to three (3) options in one (1) reservation.*

**Travel365 Voucher Redemption:**

**Voucher Enquiry** — If you would like to check your Balance Nights and Booking History, click on **Voucher Enquiry** tab

Step 2: Please select Preferred Destination, Check-In Date and Check-Out Date for redemption purposes.

Voucher No. : CT10016 (Validity: 06-Jan-2023 to 06-Jan-2024) Bal. Room Nights:7

Guest Name : \* — **ENTER: Guest Name**

NRIC/Passport No. :

Email Address :

Mobile No. : \* — **ENTER: Mobile No.**

Preferred Destination Hotel/ Resort (3) — **ENTER: Select your Preferred Destination Hotel/Resort from this drop-down list**

2 Adult(s) 0 Children(s) Per Unit

Check-In Date \* — **ENTER: Your preferred Check-In & Check-Out date**

Check-Out Date \*

Unit(s) : \* — **ENTER: Select number of Unit(s) required during stay**

1 — **CLICK: Preview tab to proceed next step**

**Preview**

### Step 3: Preview Reservation Request

If all information provided is accurate, please tick (✓) to accept the **Terms and Conditions** and click the **"Submit"** button to proceed for the reservation submission.

- If there is any amendment, you may click the **"Back"** button to amend accordingly.

### Travel365 Voucher Redemption:



Step 3: Kindly ensure all details are completed before your submission.

Voucher No. : CT10016

Guest Name : TESTING

Principal/Nominee NRIC/Passport No. :

Email Address :

Mobile No. :

---

Destination Hotel/ Resort (1): SGI Vacation Club @ Damai Laut Holiday Resort ( 1 Room Apartment )

No. of Person Per Unit : 2 Adult(s) 1 Children(s)

Check-In Date : 23-11-2023

Check-Out Date : 25-11-2023

Unit(s) : 1

---

TERMS AND CONDITIONS FOR REDEMPTION OF TRAVEL365 VOUCHER

Please carefully read and take note of the following:

I have read and understand the TERMS & CONDITIONS.

Tick (✓) "I have read and understand the TERMS & CONDITIONS."

Submit

Back

Click the **Back** button if amendment is required.

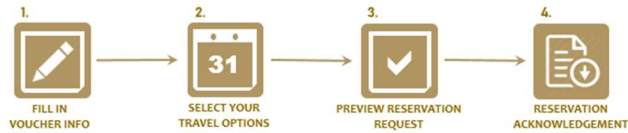
Click **Submit** button to proceed for reservation submission

## Step 4: Reservation Acknowledgement

Your reservation request has been submitted. One of our Member Services team will contact you on your booking enquiries. A **copy of the reservation request has been sent to your registered email.**

- If you want to submit new request, you may click the **"Back to Main"** button.

### Travel365 Voucher Redemption:



Step 4: Reservation Acknowledgement.

Thank you for using e-redemption. Your reservation has been submitted. Our Member Services staff will contact you on your reservation enquiries!

\* A copy of reservation email has been sent to your registered email address.

Reservation Ref. No. : WEB1192180

Redeem Using Voucher No. : CT10016

Guest Name : TESTING

NRIC/Passport No. :

Email Address :

Mobile No.

1st Preferred Destination Hotel/ Resort : SGI Vacation Club @ Damai Laut Holiday Resort ( 1 Room Apartment )

No. of Person Per Unit : 2 Adult(s) 1 Children(s)

Check-In Date : 23/11/2023

Check-Out Date : 25/11/2023

Unit(s) : 1

[Back to Main](#)

Click **Back to Main** button to request new reservation